

## Glossary of Terms

**STEVE (System Tools for Enhanced Virtual Efficiency)** – The new learning management system interface for Users and Administrators. Thought Industries is the LMS behind the STEVE middleware.

**User** – Individuals that access the STEVE system for driver safety online training.

**New User** – A user accessing a specific course for the first time.

**Returning User** – A user returning to the site to continue training on a specific bookmarked course in progress.

**Administrator** – Individual(s) designated by their organization to manage training and users for their organization within the STEVE system. This includes elevated system access and reporting capabilities.

**Retail Site** – A site specific to an organization, that may include customization, where the organization refers employees, customers, defendants, etc. to purchase training directly from NSC. Stripe is the credit card processor, and the course charge will show as NSC Drivesafe Training.

**Cobranded Site** – A site specific to an organization, that may include customization, where employees and/or customers (Users) of the organization access their NSC driver safety online training. Organizations purchase training inventory directly from NSC and distribute to their Users through Access Code(s) or Serial Numbers.

**Learner Dashboard** – The view of the system interface seen by a User upon log in.

**STEVE Admin Panel** – The view of the system interface seen by Administrators upon log in.

**Access Code** – The code associated with the organization's course inventory in the STEVE system. This code can be used multiple times, based on available inventory. Additional inventory may be purchased and added to existing Access Codes.

**Parent Code** – If access codes for the organization have hierarchy in place, this is the top-level access code in an organization. A parent code may have one or more associated child codes. Inventory can be moved from a Parent Code to associated Child Code(s), to Serial Number(s) and to Dynamic Token(s). Inventory may also be revoked from these child codes and returned to the Parent Code.

**Child Code** – If access codes for the organization have hierarchy in place, this is the sub-level access code in an organization. A child code may only be associated with one parent code. Inventory can be moved to a child code from its associated parent code. Child Codes can also be allocated to another existing Child Code.

**Serial Number** – This is a one-time use, unique, system-generated code that can be created from an organization's Access Code inventory and provided to a User.

Organizations can choose to use serial numbers for their Parent Codes as well. The Organization must track the relationship of the serial number to the employee/user they assigned to that unique number.

**Dynamic Token** – Allows the Administrator to allocate Access Codes to a particular course vs. having access to the entire Parent Code library. A dynamic token draws down the inventory from the Parent.